

Setting Battery Charge and Discharge times – End User

Disclaimer

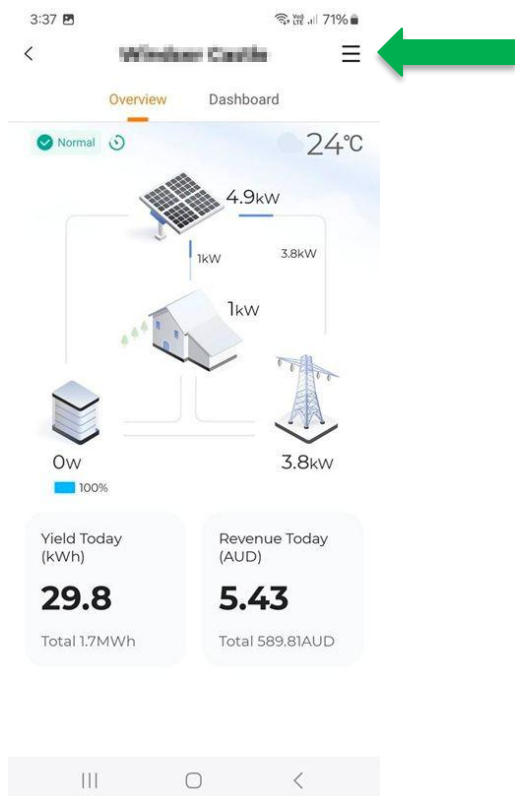
The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

Overview:

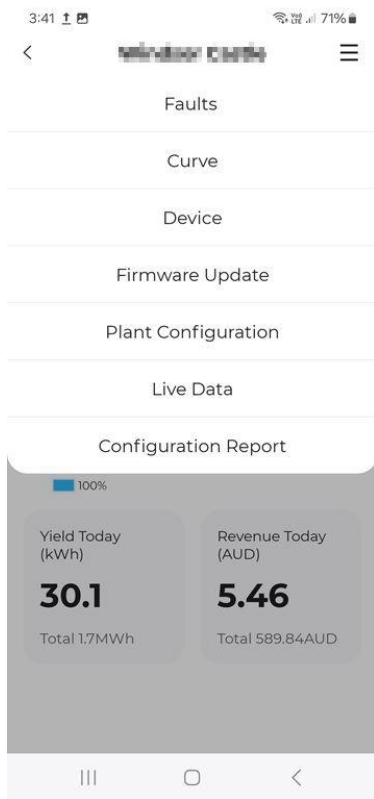
With the Sungrow Hybrid battery systems, you can elect when you want the battery to discharge, and/or Force a charge.

This is particularly handy where the end user is on a TOU (Time of use) tariff.

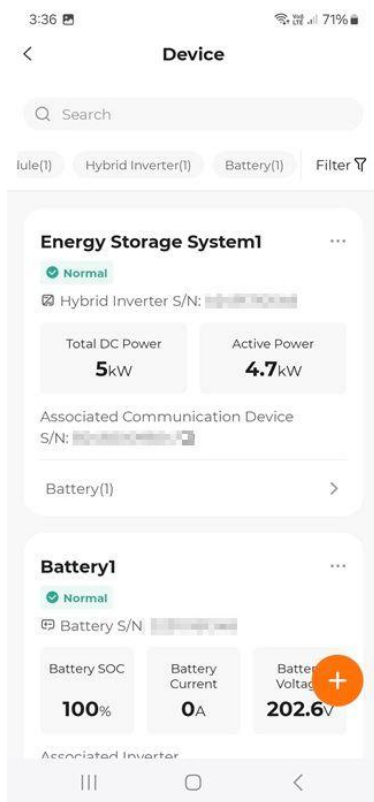
Log into your plant on the iSolarCloud App and tap the three dashes on the top right.



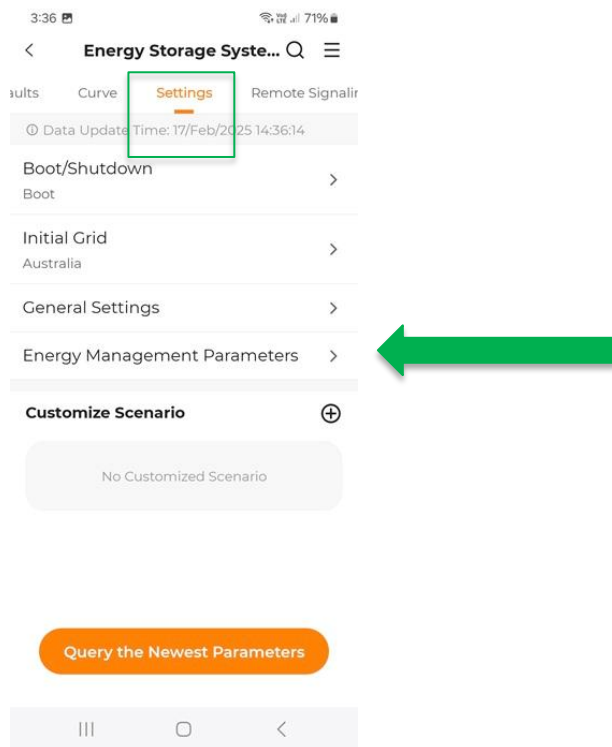
Select "Device" from the drop down



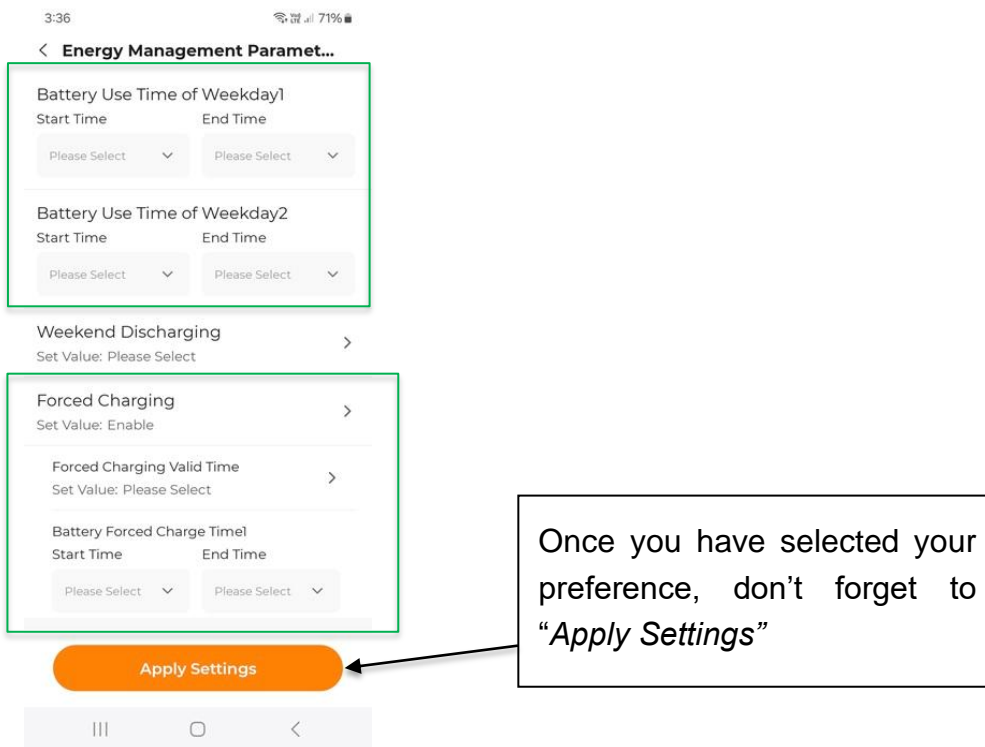
Tap on "Energy Storage System"



Slide the tab at the top to the left then select “Settings”, then “Energy Management Parameters”.



From here you can set two different time of use periods, and below on the “Forced Charging” you can set two different charge time periods.



Once you have selected your preference, don't forget to “Apply Settings”

Important:

The battery cannot discharge during a forced charge period.

This is not possible if you have signed up with a VPP.

If the issue still persists, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au.