

# WLAN Configuration via Local Access

**Disclaimer**

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

**Applicability:**

Winet-S and Winet-S2

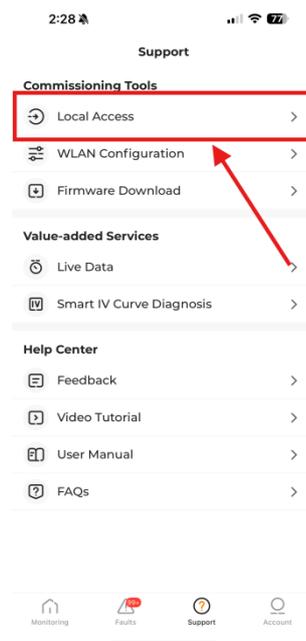
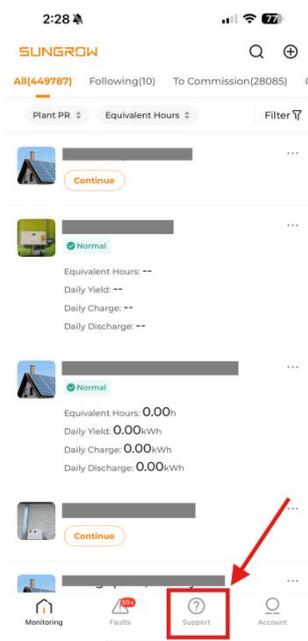
**Conditions:**

1. Ideal range is up to 10m without obstacles. Additional range can be achieved by using a Wi-Fi extender.
2. Bandwidth : 2.4Ghz
3. Router Security: WPA2 or WPA3
4. Firmware is up to date

*Sungrow is not responsible on checking the bandwidth and router security. The Customer need to call the their provider to assist regarding this matter.*

**Instructions:**

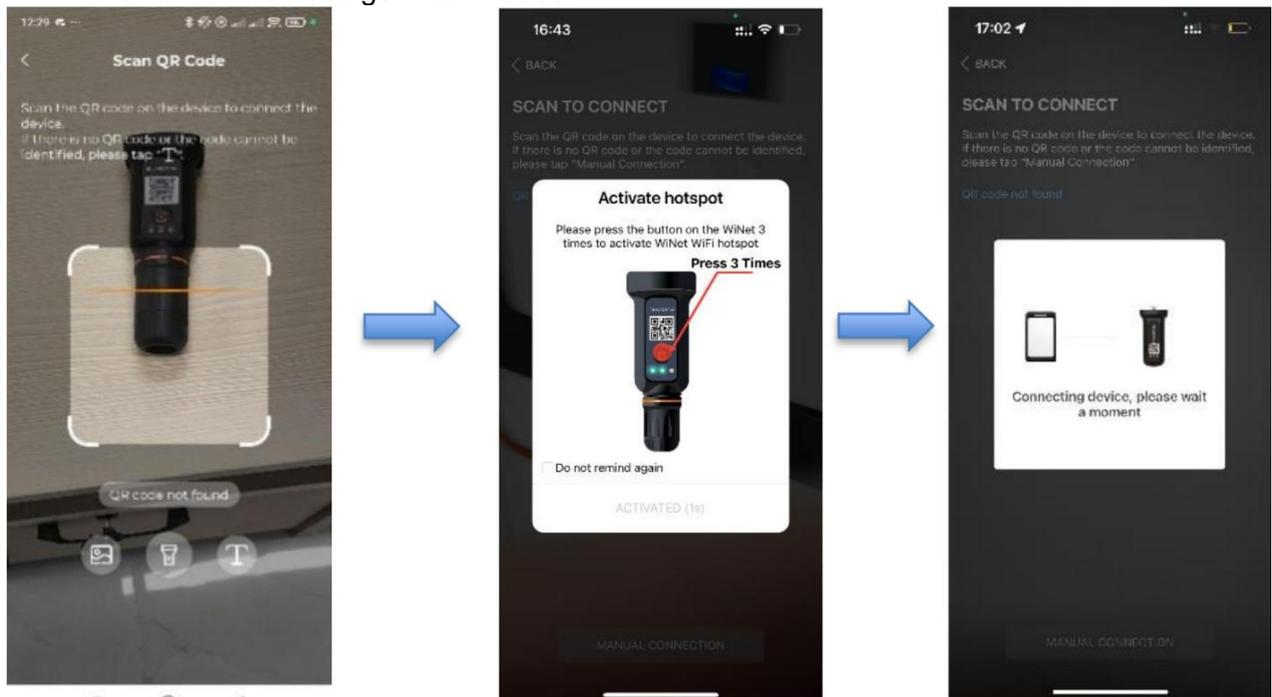
1. Open Isolarcloud and login to your account.
2. Once logged in to the account, click Support > Local Access



2.1. If you're not logged in, you can directly click Local Access on the Login page.



3. Scan the QR code of the dongle.
4. Activate the hotspot by pressing the “dongle multi-functional button” 3 times. Wait for a few moments to get it connected.

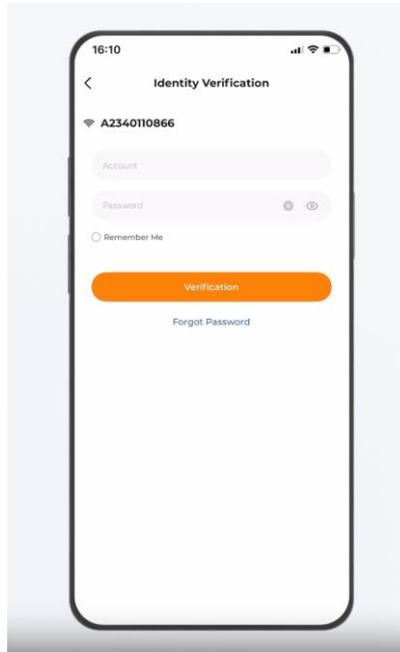


- Once connected it will show you Identity Verification. Here's the login using the accounts:

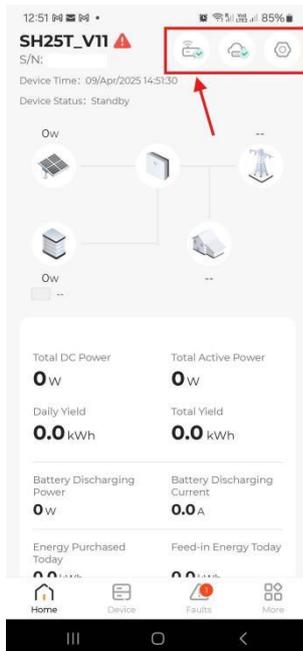
Account and Password for End User:

Account: user

Password: pw1111



- Once logged in, click the router icon on the top right of the home screen.

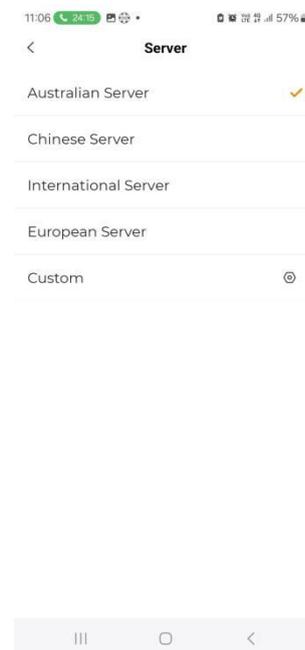
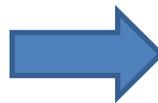
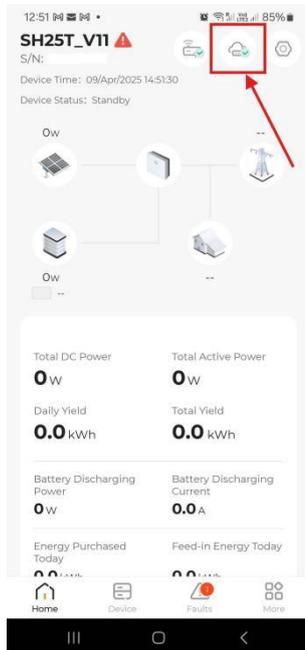


- Select the correct Wi-Fi network (*Make sure it's a dedicated 2.4Ghz*) and Enter the password then click confirm.



- Wait until the connection process to finish.
- Hit the “Home Button” on the lower left corner and wait for the 2 icons (router & cloud) gets a “green” tick or check.

**Note: On the upper right corner, click the Cloud icon and make sure that the server is under “Australian Server”**



If the issue persists after following above procedures, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au), Monday- Friday 9am - 5pm (AEDT).