

SAPN Flexible exports - Quickguide

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

The following procedure is required when connecting to the SAPN Flexible Exports Scheme.

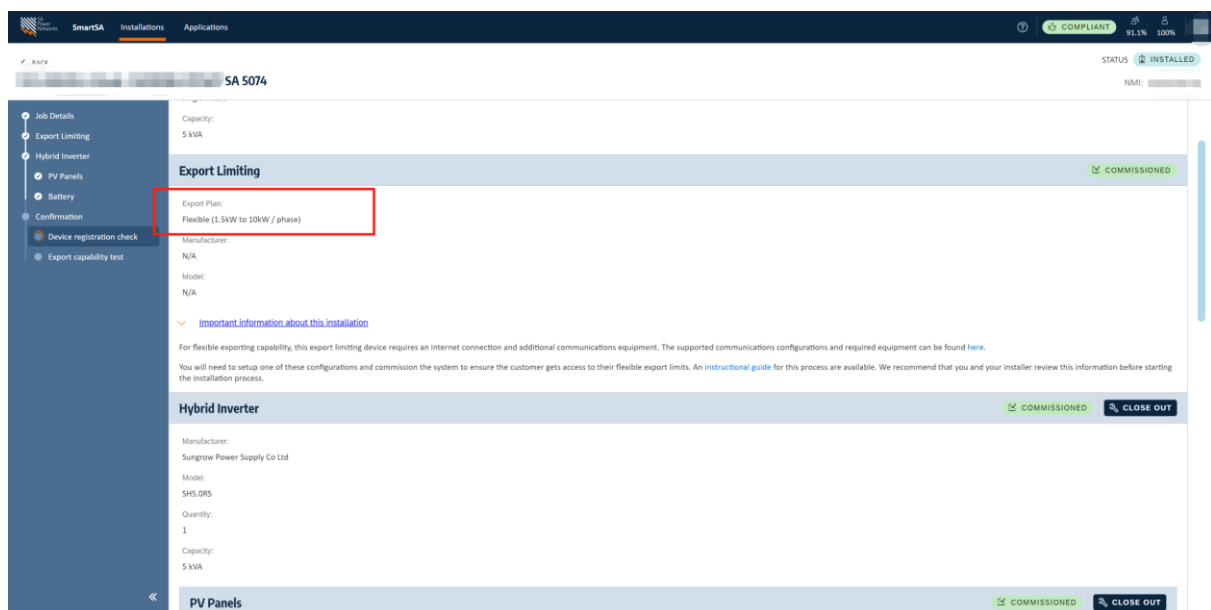
Preparation:

First of all, you must complete the following preparations:

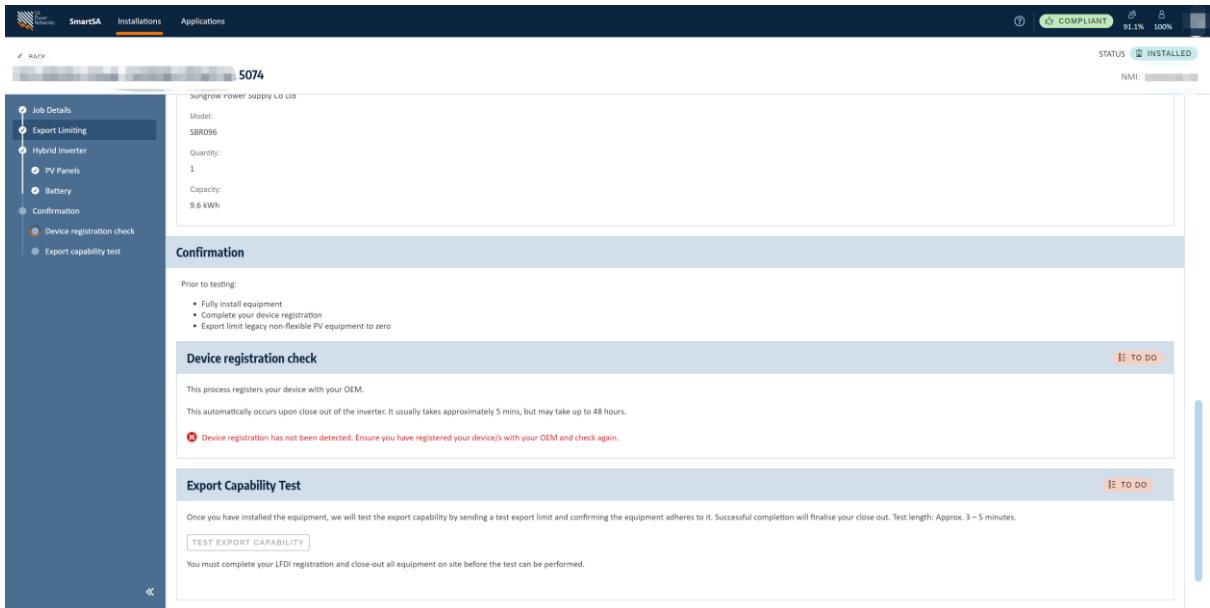
- Upgrade the firmware on all inverters and dongles to the latest version.
- Install a Sungrow smart meter in the normal manner for export control.
- Create a plant on Sungrow iSolarCloud for continuous control envelope reception from SAPN.

Process:

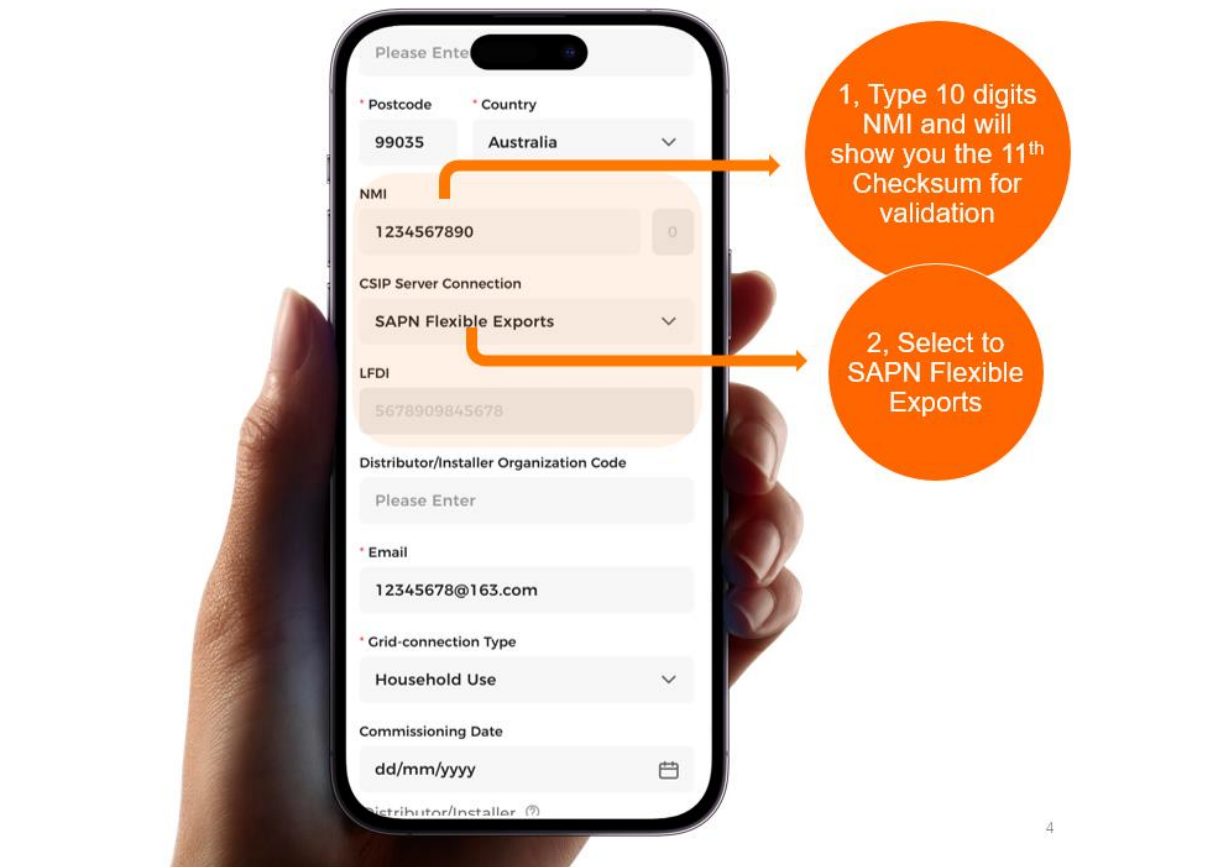
Step 1 – Confirm this installation is on Flexible Export Plan in SAPN’s Smart Install.

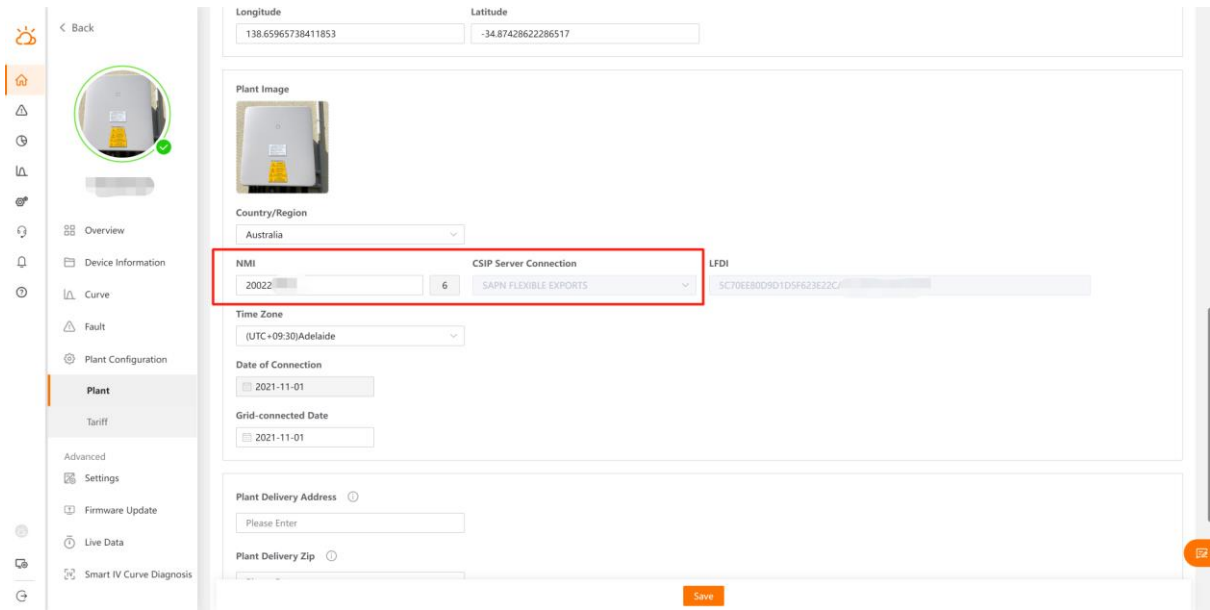


Step 2 – Confirm the Status of the device registration.

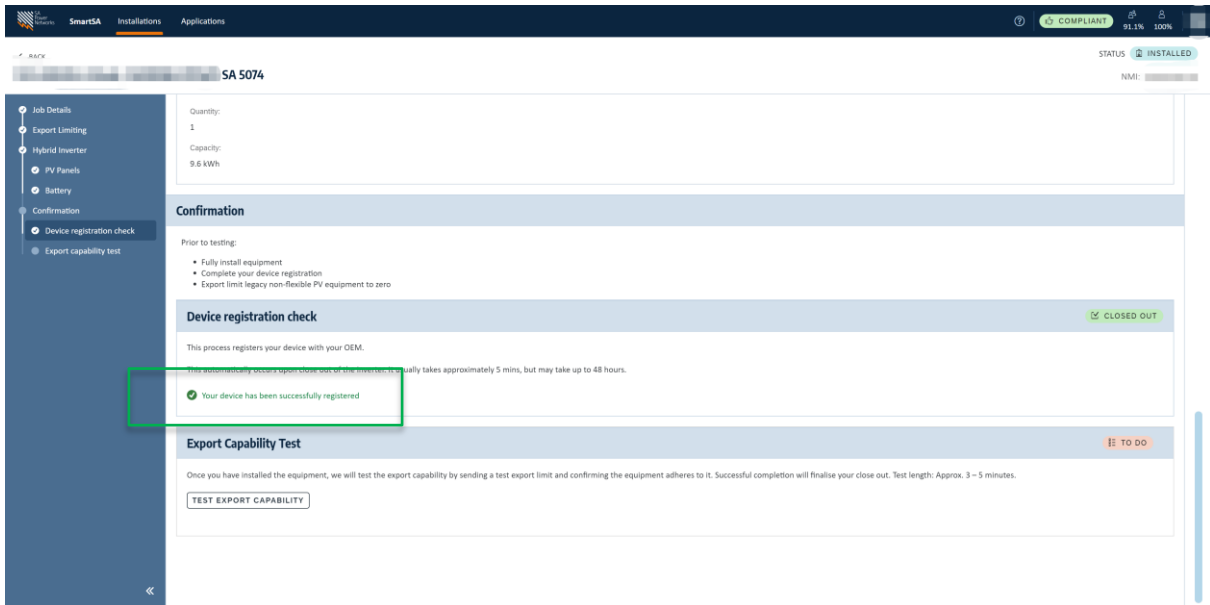


Step 3 – Link the system to SAPN’s Portal on iSolarCloud App or Web browser.





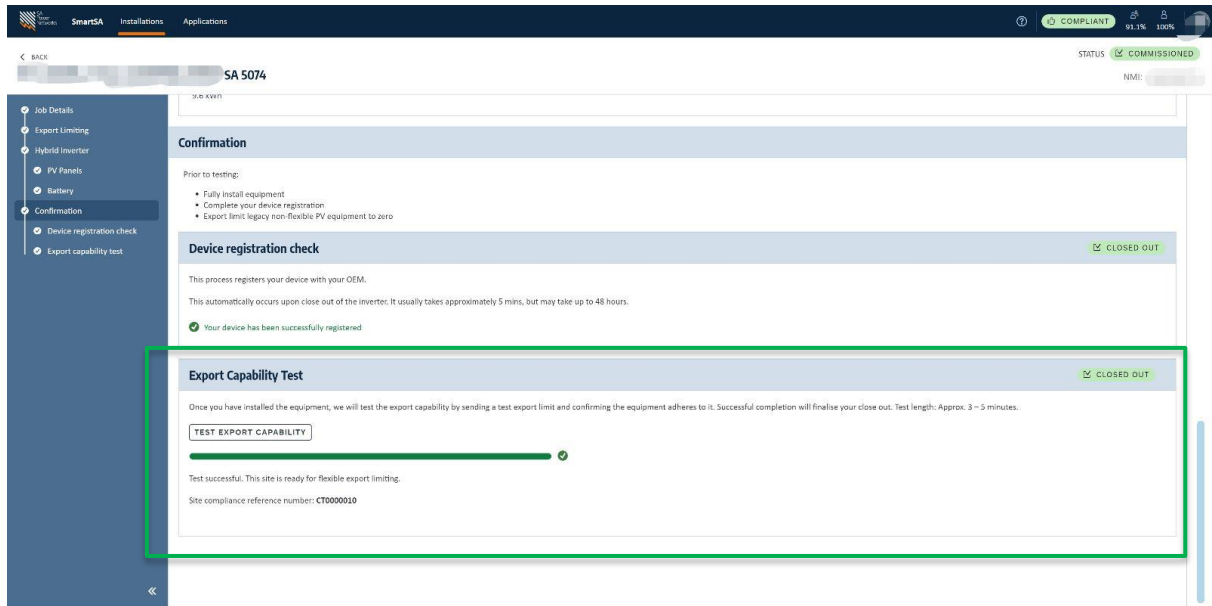
Step 4 – Confirm the registration is active.



Step 5 – Start the capability test. Ensure the following:

- The system is producing sufficient PV power (at least 1.5 kW).
- If it is a Hybrid, switch off the battery.
- Turn off as many home loads as possible (retain internet/iSolarCloud) so that the PV power is exporting to grid.

Test result:



If the issue still persists, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au.