

Access Error Records

Navigate through the menu to find **fault records** (as shown in Figure 1). Click [here](#) to watch the tutorial.

Take a photo of the screen, and email to service@sungrowpower.com.au.

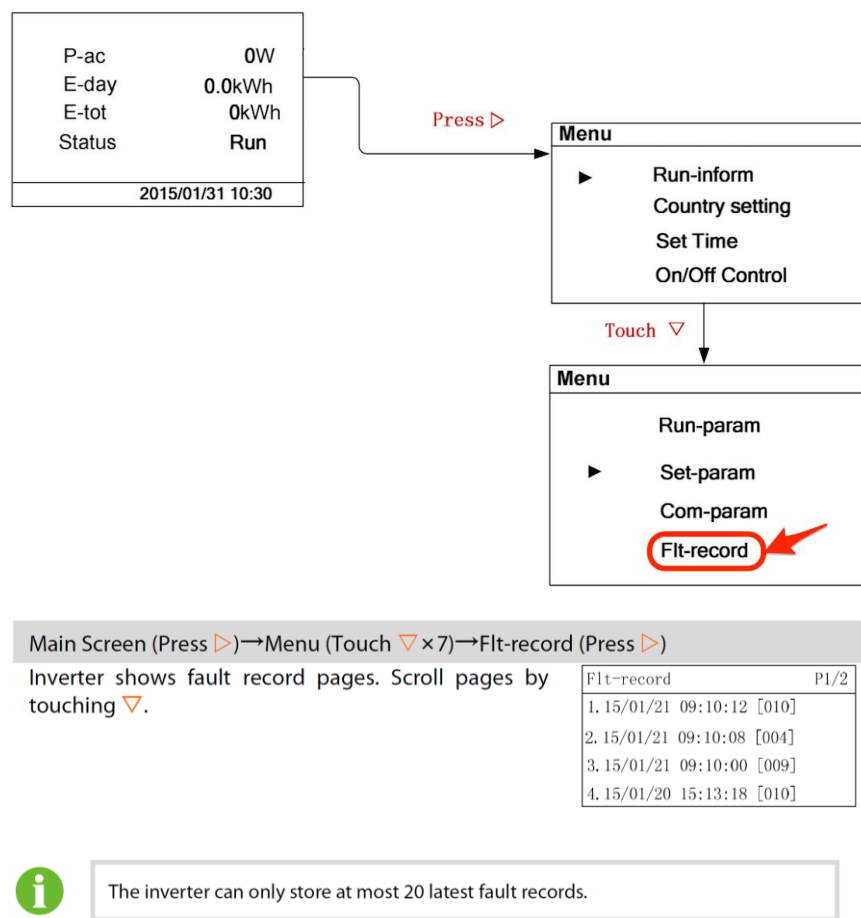


Figure 1 Fault records

How to use the buttons:

- Press the **Enter** for longer than half a second to confirm.
- Tap **Enter**/the right arrow button for less than half a second to scroll across.
- Press **Escape** for longer than half a second to go back to the previous screen.
- Tap **Escape**/the down arrow button for less than half a second to scroll down.