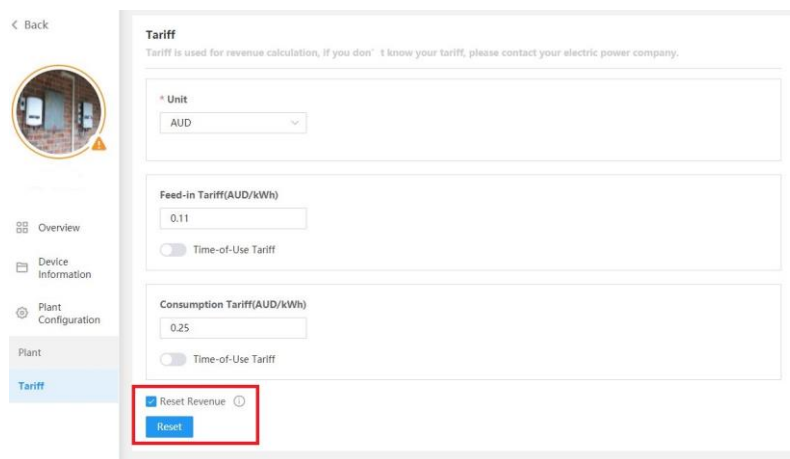


Total Revenue Reset Instruction

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

Select the **Plant Configuration** and **Tariff**, then please tick **Reset Revenue** and click **Reset** as shown in Figure 1. Please make sure all the tariffs are set correctly (e.g. 11 cents per kWh Feed-in should be set as 0.11)



The screenshot shows the 'Tariff' configuration page. On the left is a navigation menu with 'Tariff' selected. The main content area has a title 'Tariff' and a note: 'Tariff is used for revenue calculation, if you don't know your tariff, please contact your electric power company.' Below this are three sections: 'Unit' with a dropdown set to 'AUD'; 'Feed-in Tariff(AUD/kWh)' with a text input set to '0.11' and a 'Time-of-Use Tariff' toggle; and 'Consumption Tariff(AUD/kWh)' with a text input set to '0.25' and a 'Time-of-Use Tariff' toggle. At the bottom, there is a 'Reset Revenue' checkbox which is checked and highlighted with a red box, and a blue 'Reset' button below it.

Figure 1 Set the tariff unit and click reset

Then it will pop up a page showing chances left for Revenue Reset in this month. You can click **Confirm** to reset the revenue

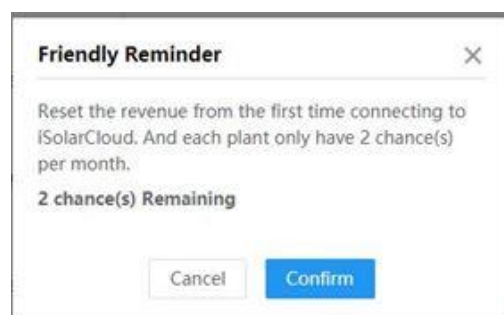


Figure 2 Reset chance numbers

After clicking confirm, iSolarCloud will pop up the following information which shows the reset is expected to be completed in 24 hours.

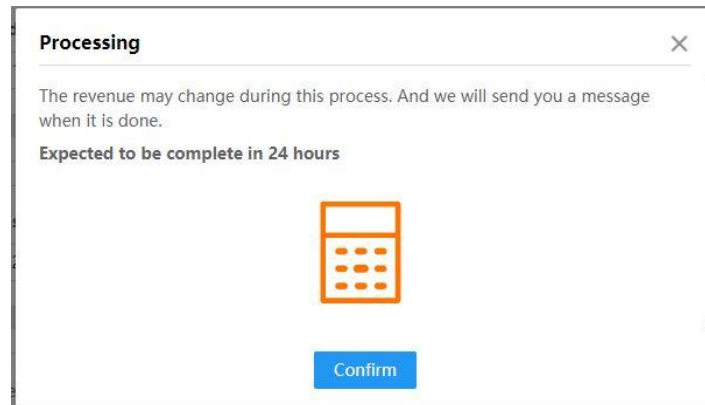


Figure 3 Processing information

Repeat the first step and we will get a Friendly Reminder, which showing 1 chance(s) Remaining in Figure 4. This means we have already used 1 chance and the previous setting should be successful.

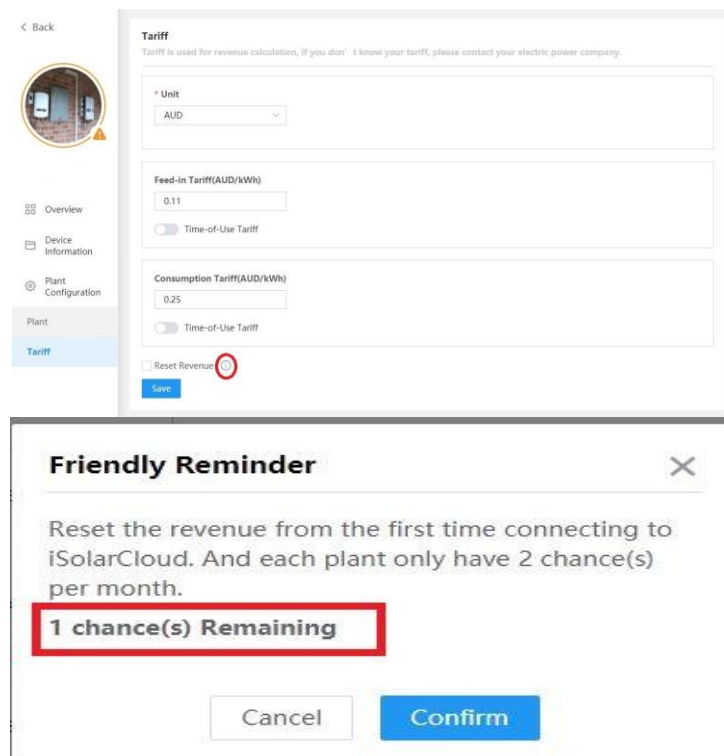


Figure 4 Check the chance remaining

If the issue persists after following above procedures, please contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 5pm (AEDT).