EyeM4/Logger1000 Local Firmware Update Procedure via a Laptop

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

Please note: a laptop should be used to update the EyeM4 (WiFi)/Logger1000 firmware

How to update the EyeM4 (WiFi)/Logger1000 via a Laptop

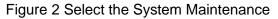
- 1. Using the laptop to connect the EyeM4 (WiFi)/Logger1000 SG-WiFi signal
- 2. Then, open the web browser, enter the IP address 11.11.11.1
- 3. Click Login and enter the password pw1111

← → C 🖸 11.11.11.1							0 🛪 🟮
Logger3000	Ξ					🔕 0 🛕 0 🕜 Help	Genglish
Overview	PV-Plant Value						Expand~
	4835.8 kW	/h	Gal-time Active		Offline Device		
Current Alarms	35681.5 kWh Total Yield		4750.0 kW Max. adjustable	active Power	40 Piece Online Device		
Device Monitoring System		COMPLEX STREET					
About	Inverter Realtime Val	UES (Off-grid 1, On-grid 38)					
Passa	Device Name	Device Model	Status	Daily Yield(kWh)	Active Power(kW)	Reactive Power	kvar)

Figure 1 Local access the EyeM4 and Login

It will pop up the following option. Select the System Maintenance.

Logger3000	Ē				80 ▲0	🕑 Help	🖨 English	L O&M user
Cverview	Shortcut Menu							
General Information			A	k				
Current Alarms	Device Setup	Network Management	Transfer Configuration	System Maintenance				
Device Monitoring								
***	•							





Then select the System Update

Logger3000	Ξ			🔕 0 🛕 0 🕜 Help 🔀 English 💄 O&M user
👪 Overview 👻				
Device Monitoring	(S)		(\mathfrak{O})	
X Device 👻	System Update	Log Export	Rebooting	Reset All Settings
1 Power Control 👻				
History Data				
O System ▲				

Figure 3 Select System Update

It will pop up a window to let you add the firmware file, you can select the corresponding file and click to update.

Syste	com Update		L	Log Export		
			· · · · · ·	ල් Search Ey		
lame	×	Date modified	Туре	Size		
Archive	02B004	15/06/2020 5:15 PM 31/05/2020 3:18 PM	File folder Compressed (zipp	8,131 KB		

Figure 4 Select the file and Update

It may take a few minutes to update firmware, please wait while it is upgrading.

To download EyeM4 (WiFi)/Logger1000 firmware, please find below links:

- Click here to download Logger1000 firmware
- Click here to download EyeM4 (WiFi) firmware

If you cannot conduct Local Firmware Update, please take photos with issues and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au.

GD_202102_EyeM4 Logger1000 Local Firmware Update Procedure via a Laptop_V1.1