

# EyeM4/Logger1000 Local Firmware Update Procedure via a Laptop

## Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

**Please note: a laptop should be used to update the EyeM4 (WiFi/4G)/Logger1000 firmware**

## How to update the EyeM4 (WiFi/4G)/Logger1000 via a Laptop

1. Using the laptop to connect the EyeM4 (WiFi)/Logger1000 **SG-WiFi signal**
2. Then, open the web browser, enter the **IP address 11.11.11.1**
3. Click Login and enter the password **pw1111**

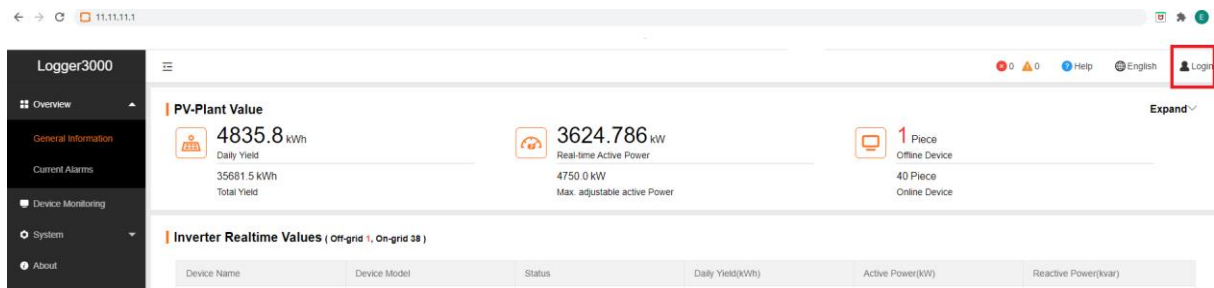


Figure 1 Local access the EyeM4 and Login

It will pop up the following option. Select the **System Maintenance**.

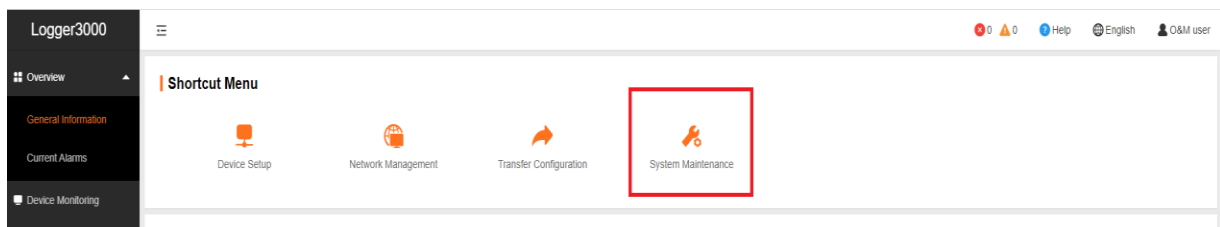


Figure 2 Select the System Maintenance

Then select the **System Update**

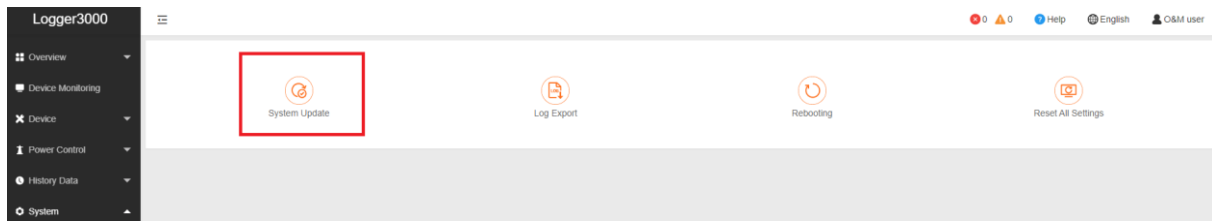


Figure 3 Select System Update

It will pop up a window to let you add the firmware file, you can select the corresponding file and click to update.

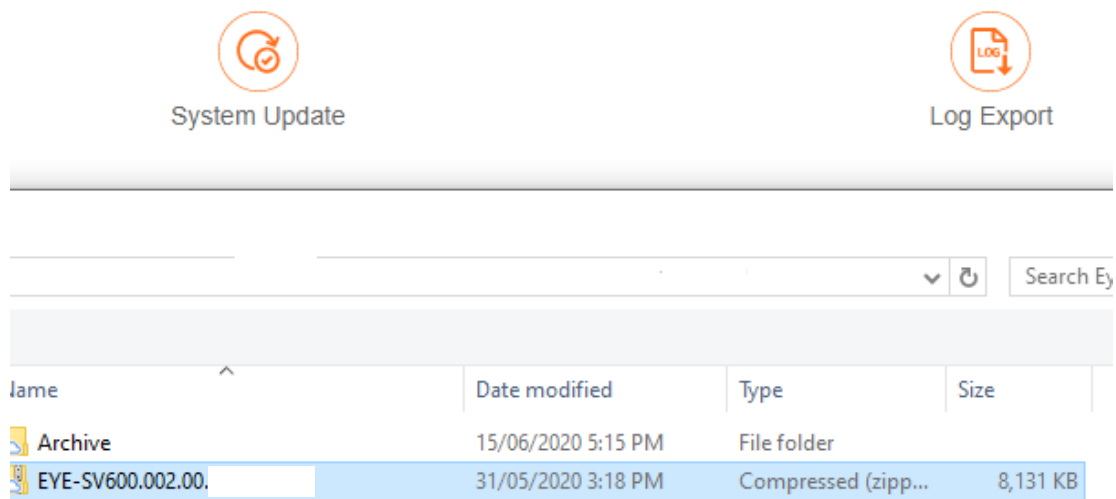


Figure 4 Select the file and Update

It may take a few minutes to update firmware, please wait while it is upgrading.

To download EyeM4 (WiFi/4G)/Logger1000 firmware, please find below links:

- Click [here](#) to download Logger1000 (LOGGER-SV300.001.00.P006B001) firmware (04/03/2020)
- Click [here](#) to download EyeM4 (WiFi) (EYE-SV600.002.00.P006B004) firmware (23/02/2020)

If you cannot conduct Local Firmware Update, please take photos with issues and contact Sungrow Service Department on 1800 786 476 or email to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au).