

The background is a dark blue gradient with a network of light blue lines and various icons. Icons include houses, trees, a shopping cart, a padlock, and a house with a Wi-Fi signal. A hand is visible in the foreground, pointing towards the text.

deX Emergency Solar Management Quick Start Guide

v1

The deX logo features the word "deX" in a bold, dark blue, lowercase sans-serif font, with the 'X' being significantly larger than the other letters.

Powered by
GreenSync

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Installer Quick Start Guide

Sungrow as Technology Provider

Sungrow is an approved technology provider for Synergy to operate as an Authorised Agent for the API Cloud Solution, under the Western Australian Government's Emergency Solar Management Program. deX – Powered by GreenSync – is part of this solution, providing Synergy with visibility and control of Sungrow devices via an API integration to Sungrow's platform.

To allow Synergy to operate as the Authorised Agent for a Sungrow system, a number of actions must be undertaken.

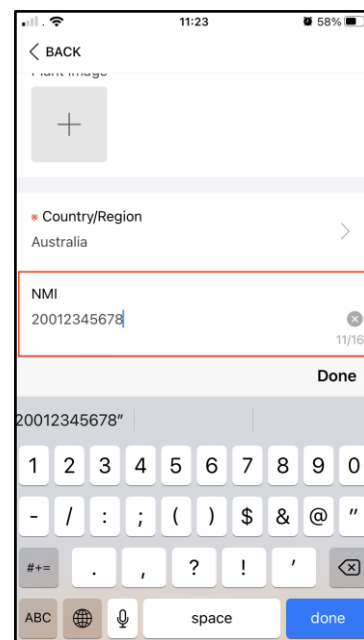
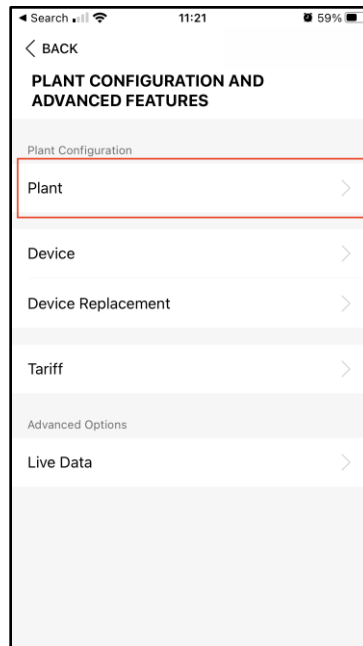
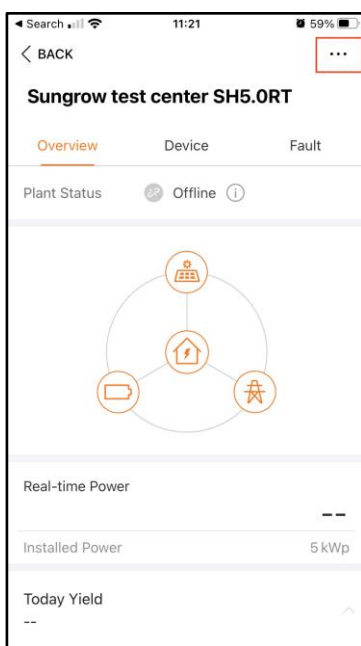
1. Ensure that you have completed all items on Synergy's emergency solar management solutions checklist, [found here](#).
2. Installers must ensure that the system is commissioned and online, through Sungrow's commissioning processes available [here](#). If the customer does not have a suitable Wifi network, then Sungrow's 4G Communication Module (EyeM4A) can be used as a communications solution (commissioning instructions available [here](#)).
3. **Installers should populate the plant's NMI field with the 11 digit NMI for the customer e.g. 20012345678.**
4. **Installers should provide deX-GreenSync with access via iSolarCloud. This is achieved by adding sungrow@greensync.com.au as a channel/partner with Administrator rights.**
5. When the system is tested and ready to be switch on, you will be required to register the system with Western Power by submitting an Embedded Generation Application Registration form.

Steps 1 and 2 can be found via the links above.

This document provides guidance on what must be performed for steps 3 and 4 to ensure that Synergy is able to communicate instructions to Sungrow devices, via deX.

Adding the NMI for the plant

1. Open up the iSolarCloud app and go to the owner's system.
2. Select **'Settings'** (top right hand corner).
3. Select **'Plant'**.
4. Select **'NMI'** and enter the 11 digit NMI of the system owner.
5. Press 'Confirm'



Providing deX-GreenSync with access in Sungrow iSolarCloud

1. Select '**Settings**' (top right hand corner).
2. Select '**Plant**'.
3. Select '**Channel/Partner**'
4. **Select '+Add'**, to add a **new Channel/Partner**
5. **Enter the email** address sungrow@greensync.com.au
6. Select '**Administrators**'
7. Select the **radio button confirming that the owner has provided authorisation** for the device to be controlled by the Relevant Agent through GreenSync's deX technology.
8. Press **CONFIRM**

