

## Spare Parts Manufacturer Pricelist (Residential)

### Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist retailers or installers to purchase spare parts from Sungrow Australia service department. For any sales enquiries, please contact our distributors first.

Sungrow Australia service department can sell spare parts for customers if you cannot purchase from our distributors. Please refer below table for details.

Spare Parts Models	Model details	Prices including shipping (AUD)
WiFi V24/V25/V31 Dongle	WiFi dongles for iSolarCloud online monitoring	80
Winet Dongle	Latest generation Wifi dongle with LAN (Ethernet) port	100
S100	Single phase energy meter	150
DTSU666	Single phase/ Three phase meter	250
DTSD1352 Energy Meter	Three phase energy meter	300
MC4 / AC connector	Single Phase	40
AC connector	Three Phase	50
COM 2 connector	Single phase/ 3-Phase	50
EyeM4 C (WiFi only)	Communication and control module	140

Prices are effective from 15/06/2022 and exclusive GST.

All spare parts have **one-year limited product warranty** after purchasing from Sungrow Australia.

### Sungrow spare parts purchase procedures:

1. Send a purchase order (PO) to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au) with spare parts you want to purchase. We will issue a purchase invoice (PI) **within 2 business days** after we receive the PO. Please provide below information to make sure the purchase processed smoothly.
  - Business name
  - Spare part model
  - Contact name
  - Contact number
  - Email address
  - Shipping address
2. After Sungrow issues the PI, please make the payment before due day and send a remittance advice as proof of payment.
3. Once Sungrow receives the remittance advice, the spare parts will **be sent within 2 business days** once we receive the remittance advice to the shipping address.

If you have any questions how to purchase Sungrow spare parts, please contact Sungrow Service Department on 1800 786 476 or email to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au).