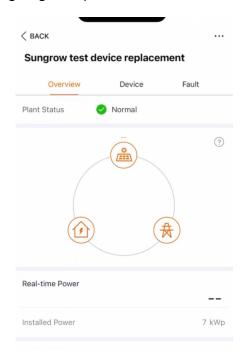
Device Replacement Procedures

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

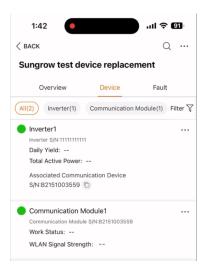
Before you replace the inverter, you need to do a 'Device Replacement' via iSolarCloud App first. Otherwise, the data upload may be abnormal or the online monitoring may not work properly.

Step 1: Open the iSolarCloud App and log in your account. Select the solar plant of the inverter which you are going to replace the device;



Step 2: Once you open the plant, click the Device menu;

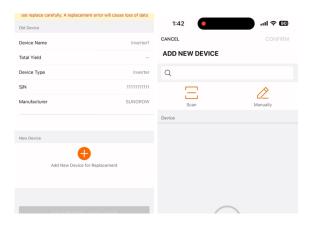
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Step 3: Then click the three dots on the Inverter and you can find the '**Device Replacement**' function. Click to enter next page, then you can see the information and select the '**CONTINUE**';

Associated Communication Device S/N-B2151003559	1:42 • 대 후 회 < BACK
Communication Module1	DEVICE REPLACEMENT
Communication Module SIN-82151003559 Work Status: WLAN Signal Strength:	0
	Before replacing the device, please ensure that: 1. The new device's total yield has been cleared; 2. The device has been replaced in the plant.
Inverter1	CONTINUE
Modify	
Device Replacement	

Step 4: Click Plus icon (+), then choose Manually option;



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1:43	I 🗢 💷	1:43	ull 🗢 90)
< ENTER DEVICE SERIAL NUMBER.		< васк	É
		DEVICE REPLACEMENT	
		ully. A replacement error will cause loss of data.	Please replace
		Old Device	
		Device Name	Inverter1
		Total Yield	
Enter device serial number.		Device Type	Inverter
Please enter password.		S/N	11111111111
(Note: If no password is entered, the d password is pw1111.)	lefault	Manufacturer	SUNGROW
CONFIRM		New Device	
Enter device serial number. Complete			
QWERTYUI	ΟΡ	Device Type	
	U P	S/N	A2172606184
A S D F G H J	KL	Manufacturer	
★ Z X C V B N	M		
123 space	next	Change	
	Ŷ	START REPLACEMEN	т

After these procedures are completed, you can conduct a replacement and check it on iSolarCloud. The data will be transferred without any abnormal issue.

If the issue persists after following above procedures, please take photos and contact Sungrow Service Department on 1800 786 476 or email to <u>service@sungrowpower.com.au</u>.

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