

Export Internal Data Log

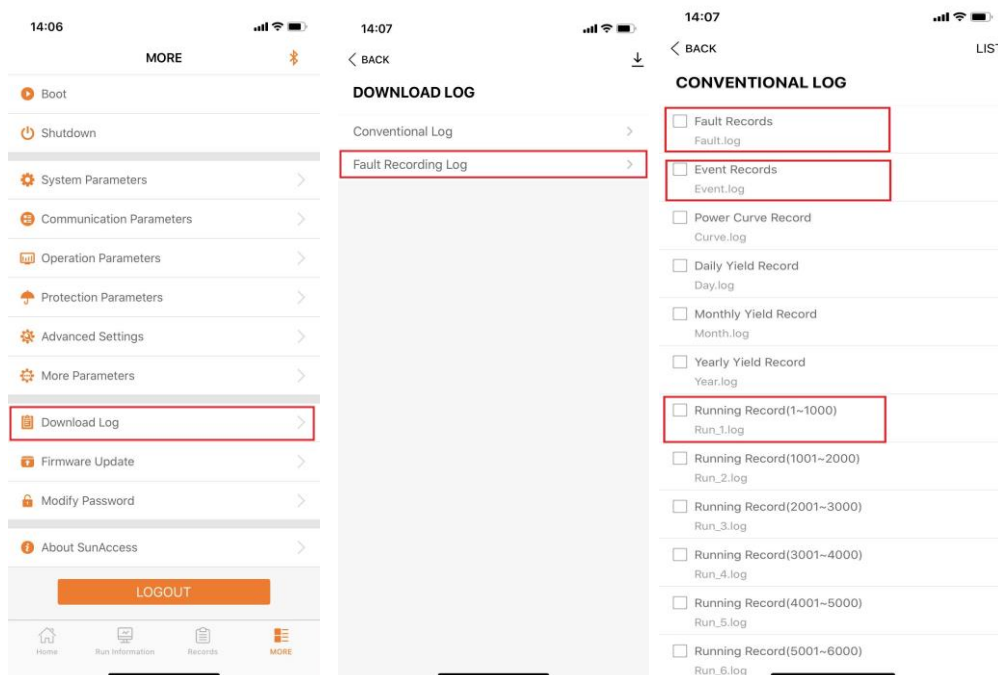
Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

The installer can help extract some data record via the iSolarCloud. Using iSolarCloud to do the **Local Access** and select **Bluetooth** as access. The Username is **admin** and the password which needs to contact Sungrow to get the daily advanced password.

Export the data log

After login the inverter, select **More** and there is Download Log, click and enter. You can download Fault Record, Event Record, Running Record and Fault Record log



Please email data log to service@sungrowpower.com.au with the inverter serial number.