

Sungrow Inverter and Compatible Accessories

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

This document outlines the compatibility of the Sungrow WiFi dongles, smart meters, logger and all the Sungrow inverter models. When commission the inverter with the meters, make sure the firmware of the inverter/ dongle/ logger has been updated to the latest version.

Inverter Model	Type	Wifi	Ethernet	Meter	Logger/M4
SG3/5/8K-D Premium	Single Phase PV	V31	E-Net	S100 DTSU666	EyeM4A
SG5/10/15/20KTL-MT	Three Phase PV	V31	E-Net	T65 (Discontinued) DTSU666 DTSD1352	EyeM4 Logger1000
SG5.0/7.0/10/15/20RT	Three Phase PV	WiNet V31	WiNet	DTSU666 DTSD1352	EyeM4 Logger1000
SH5K-20	Single Phase Hybrid	V25	Inbuilt LAN	S100 DTSU666	NA
SH5K-30	Single Phase Hybrid	V31	Inbuilt LAN	S100 DTSU666	EyeM4
SH5/10RT	Three Phase Hybrid	V31 WiNet	Inbuilt LAN	T65 (Discontinued) DTSU666 DTSD1352	EyeM4 Logger1000
SG30/50/110CX	Three Phase PV	EyeM4 Logger1000	Logger1000	DTSD1352 DTSU666 (SG30CX ONLY)	EyeM4 Logger1000

If the issue persists after following above procedures, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 5pm (AEDT).