

Sungrow SG**CX Series Inverters – Create Plant on iSolarCloud

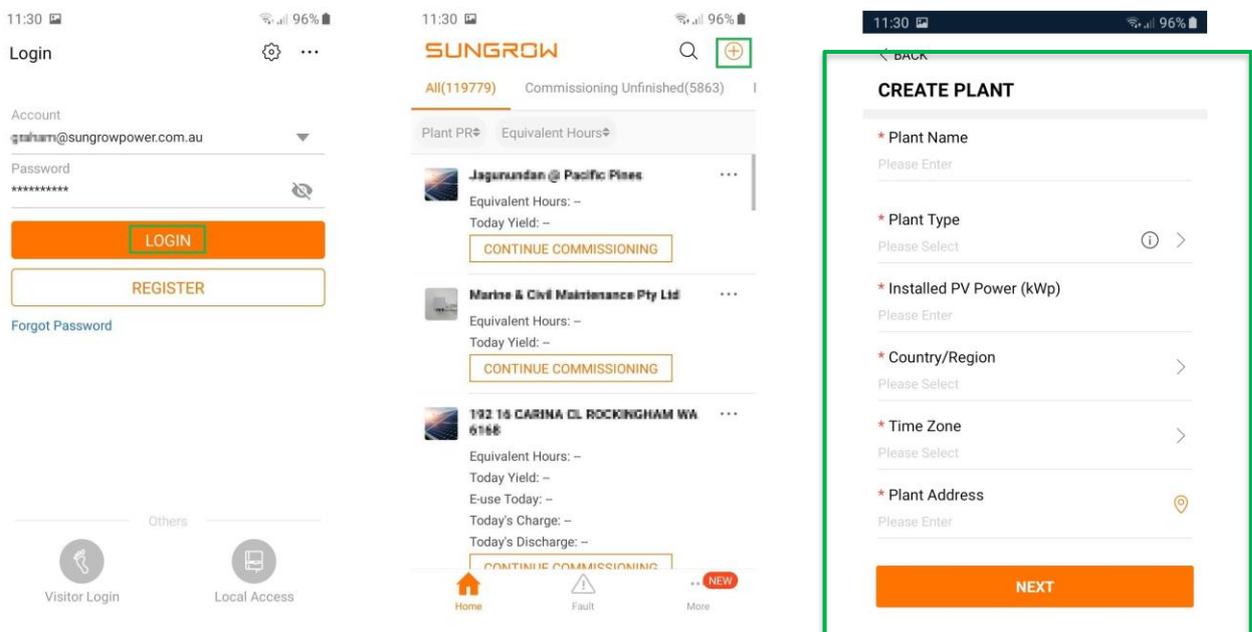
Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

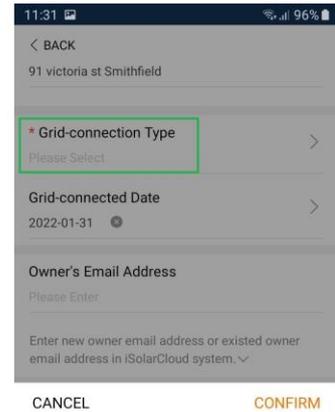
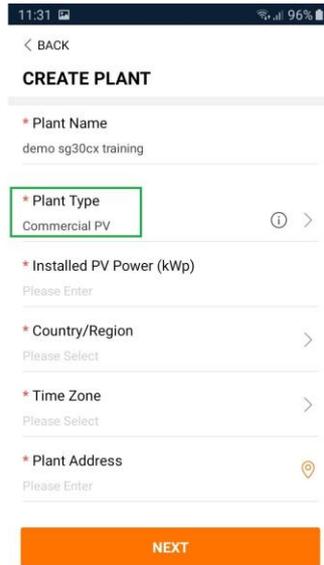
After the inverter has been initialised, you can create the plant on iSolarCloud.

You will need the iSolarcloud App installed on your phone, and an installer account.

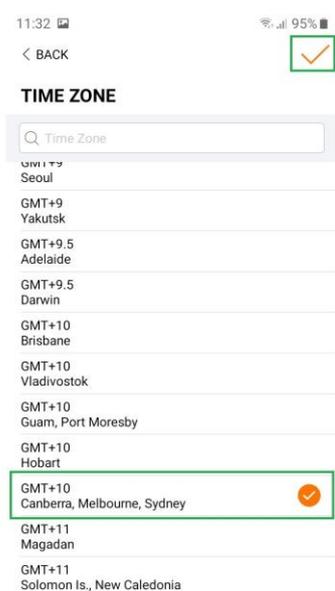
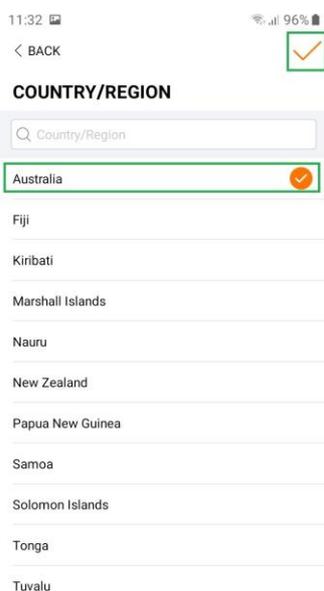
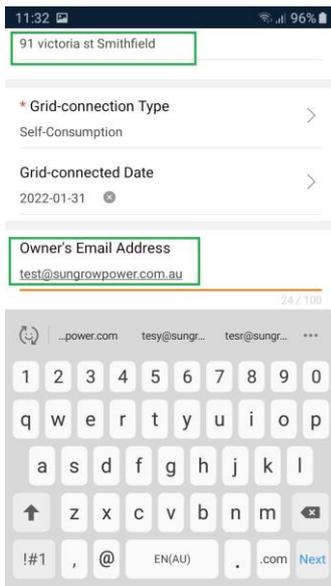
Log into your account, tap the + on the top right corner. Enter the plant information.



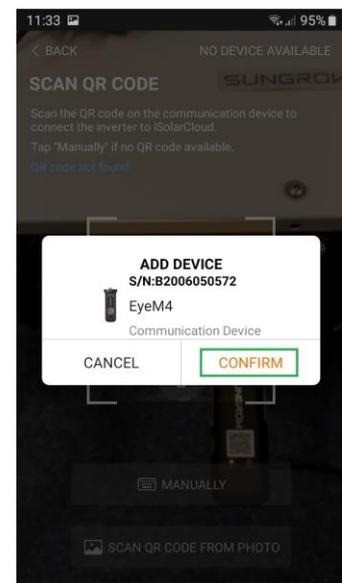
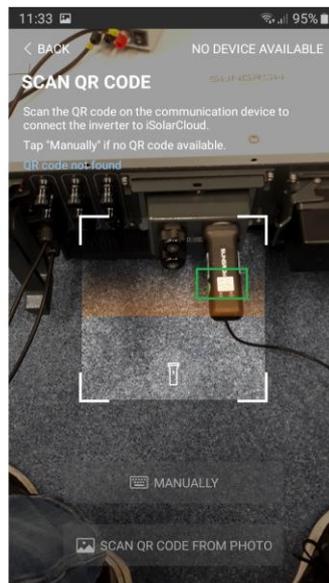
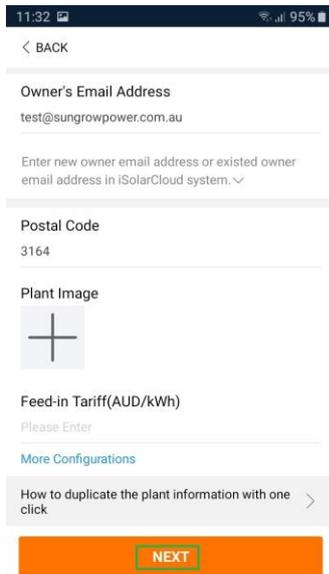
The dongle serial number will be the default name, unless you enter a name. Ensure to select 'Commercial' as plant type, and 'Self Consumption' otherwise the data on iSolarCloud will not be correct.



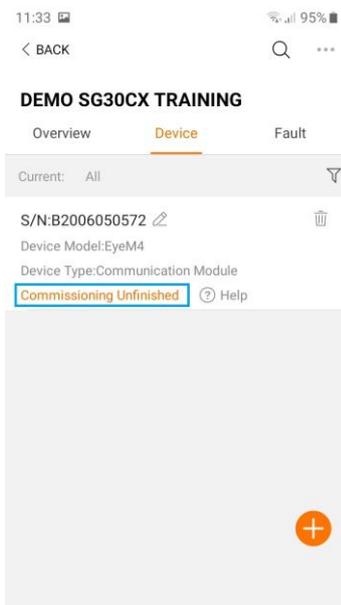
Enter the end user's email, select country and time zones (tap the orange tick top right).



Tap “Next”, then scan the QR code on the dongle (or Logger1000), and confirm.



The plant will now be on iSolarCloud. Now you can carry out the commissioning via the EyeM4 dongle.



If the issue persists after following above procedures, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 5pm (AEDT).