

Sungrow SG**CX Series Inverters – Initialise and grid settings

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

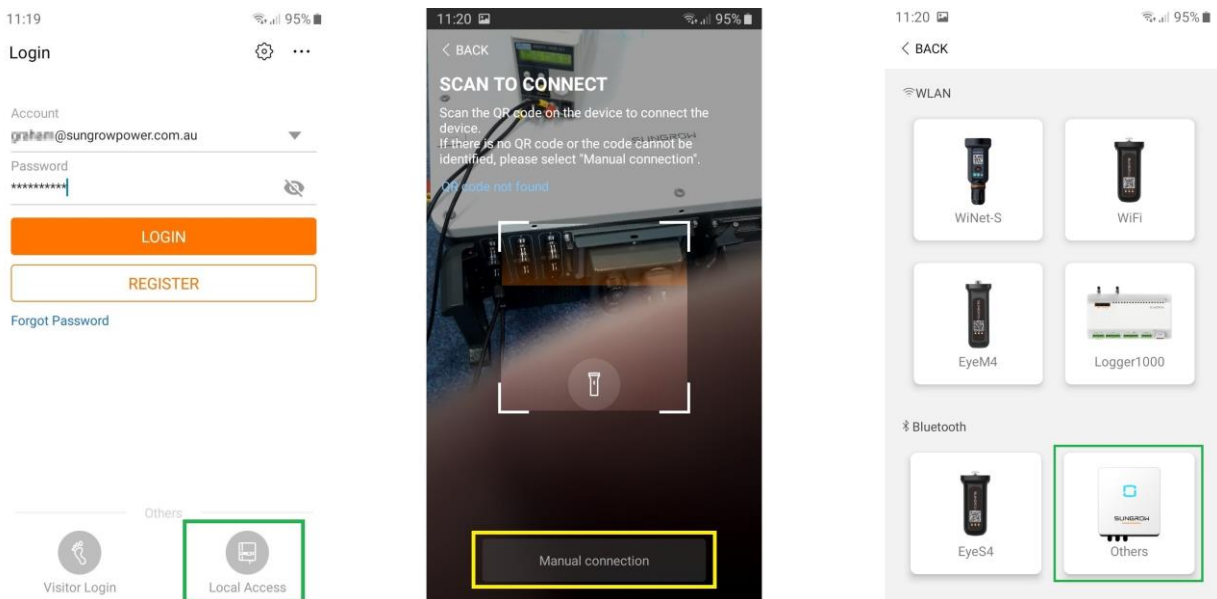
Before any of the Sungrow CX range inverters can be switched on, they need to be initialised*.

You will need either a smart phone or tablet, with the iSolarCloud App.

You will use the “Local Access” feature and Bluetooth for this

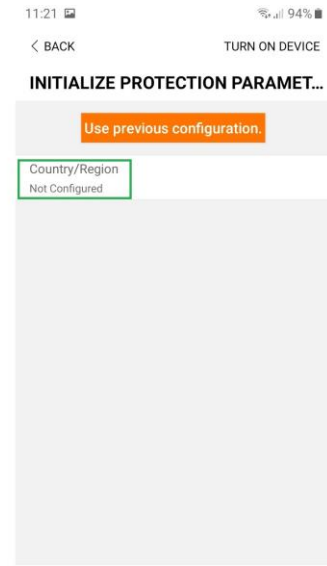
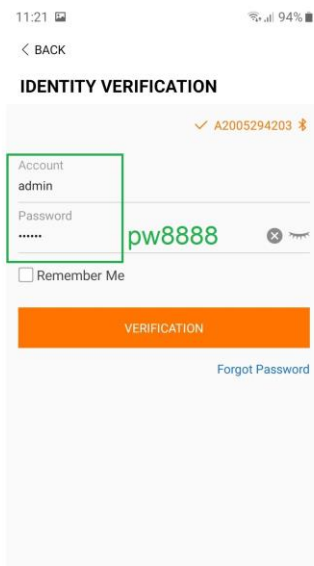
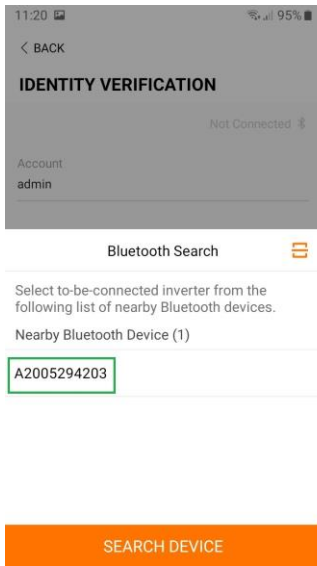
Initialising the inverter:

Open the App, select ‘Local Access, Manual connection, then select ‘Others’

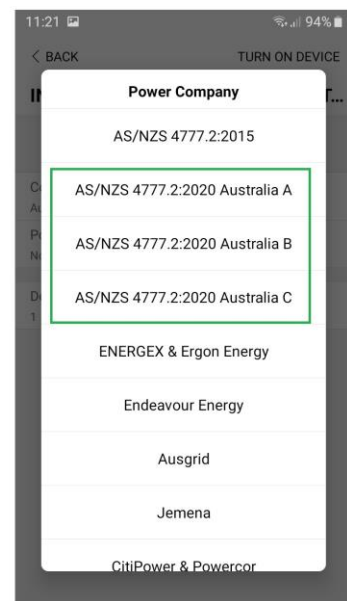
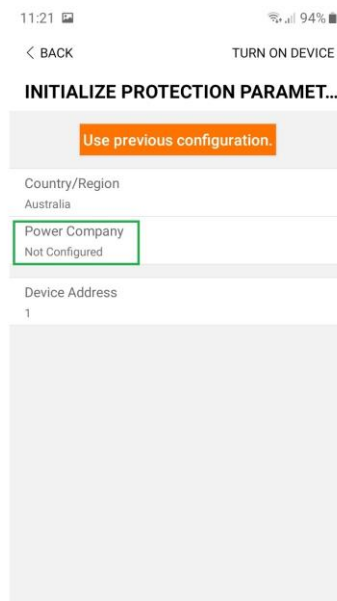
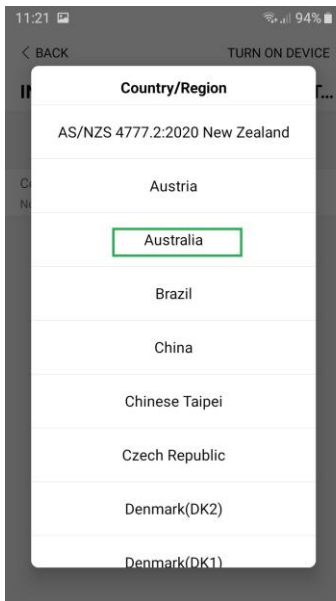


The App will scan for nearby devices. Select the serial number of the inverter you want to initialise, log in as “admin” and the password is pw8888.

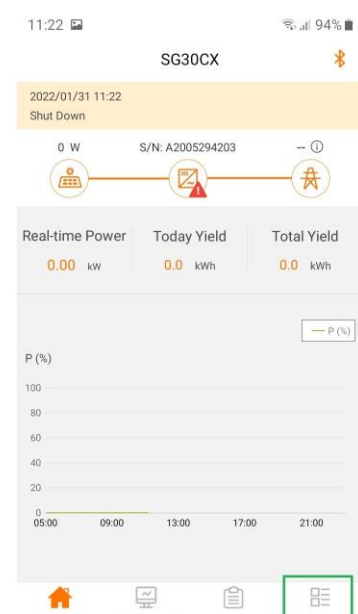
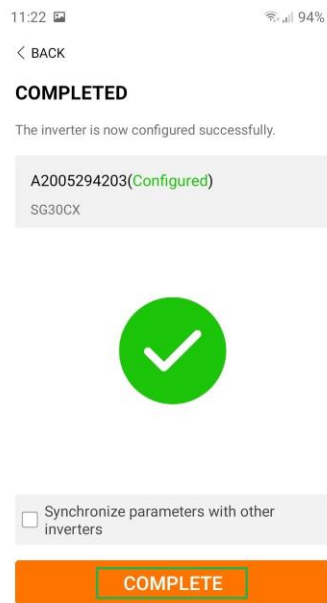
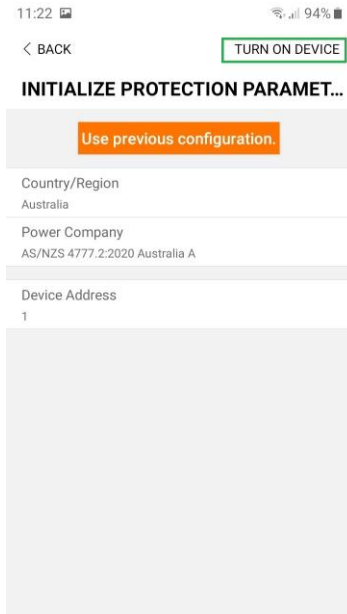
Next, tap the “Country/Region”



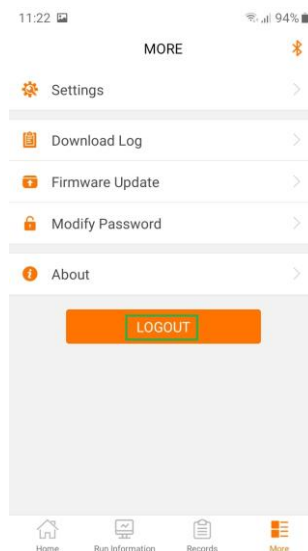
Select Australia (or New Zealand), tap “Power Company” and select to appropriate region.



Tap the “Turn On Device” on the top right, then when you see the green tick, tap “Complete”. The inverter will then go through its start-up phase.



Log back out by tapping the bottom right corner, then log out.



Repeat as necessary

*Correct at time of publishing. Sungrow may add new features and functionality via updates. Please ensure to always have the latest versions.

If the issue persists after following above procedures, please take photos testing on site and contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 5pm (AEDT).