

## Warranty Extension for Sungrow Inverters in Australia

Sungrow warrants the inverters will be free from defects in materials and workmanship for a period of five (5) years from the date of installation of the relevant Inverter, but no more than six (6) years from the manufacturing date of that Inverter (whichever comes first). Hereinafter, this standard warranty will be referred to as the 5 Years Standard Warranty.

Warranty extension grants the inverter an additional 5 years of parts or standard warranty, as described below:

- **Add 5 Years Parts Warranty:** This adds 5 years parts warranty is applicable from the 6th to the 10th years and will only cover the cost of the replacement material (a relevant part or an equivalent replacement), but it will not cover any freight costs and service rebates to cover labour costs for removal and replacement or costs associated with any other service.
- **Add 5 Years Standard Warranty:** This adds 5 years standard warranty is applicable from the 6th to the 10th years and includes PARTS warranty benefits as set out below but will also cover standard freight costs and standard service rebates to cover labour costs of replacement.

The extension covers for the inverters only, accessories such as SolarInfo WiFi Module, eShow, Energy Meter, STB5K and Solarinfo Logger are not covered by the extended warranty.

Sungrow Warranty Extension Purchase is available online and the process is fast and simple. Please click [here](#) to visit our website and select the section of Warranty Extension, you will find the warranty details as well as their prices.

**Sungrow now offers 5 Plus 5 Years Warranty for Inverters from 1<sup>st</sup> April 2019 and only these Inverters that have been listed below are eligible for the 5 Plus 5 Years Warranty and it will not include accessories:**

**SG2K-S, SG2K5-S, SG3K-S, SG3K-D, SG5K-D and SG8K-D**

To be eligible for 5 Plus 5 Years Warranty, only Inverters that [our authorised distributors](#) purchase from Sungrow **from 1<sup>st</sup> January 2019 and these inverters are sold and installed in Australia.** In addition, End Users (inverter owners) **must complete the registration within one year after the inverter is dispatched from Sungrow.** Please read FAQs [here](#) to understand Sungrow 5 Plus 5 Years Warranty and click [here](#) for warranty registration to apply Sungrow 5 Plus 5 Years Warranty.

Please click [here](#) to visit our website or contact us regarding product information or Warranty as below:

**Sungrow Australia Group Pty. Ltd.**

Add: Suite 1703, 99 Mount Street,  
North Sydney, NSW 2060

Tel: 1800 SUNGROW (786 476)

Email: [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au)

Web: [www.sungrowpower.com.au](http://www.sungrowpower.com.au)

## Warranty Extension Price List

Model	Add 5 Years Parts Warranty		Add 5 Years Standard Warranty	
	Early-bird Discount	Standard	Early-bird Discount	Standard
SG2K-S*	\$ 69.00	\$ 119.00	\$ 109.00	\$ 189.00
SG2K5-S*	\$ 79.00	\$ 129.00	\$ 119.00	\$ 209.00
SG3K-S*	\$ 79.00	\$ 129.00	\$ 119.00	\$ 209.00
SG3K-D*	\$ 89.00	\$ 139.00	\$ 129.00	\$ 219.00
SG5K-D*	\$ 89.00	\$ 159.00	\$ 149.00	\$ 259.00
SG8K-D*	\$ 139.00	\$ 269.00	\$ 239.00	\$ 419.00
SH5K-20	\$ 209.00	\$ 359.00	\$ 349.00	\$ 589.00
SG5KTL-MT	\$ 169.00	\$ 239.00	\$ 239.00	\$ 349.00
SG10KTL-MT	\$ 249.00	\$ 369.00	\$ 359.00	\$ 519.00
SG15KTL-M	\$ 329.00	\$ 419.00	\$ 469.00	\$ 599.00
SG20KTL-M	\$ 399.00	\$ 509.00	\$ 569.00	\$ 729.00
SG30CX	\$ 459.00	\$ 779.00	\$ 619.00	\$ 1029.00
SG50CX	\$ 559.00	\$ 929.00	\$ 739.00	\$ 1239.00
SG110CX	\$ 1189.00	\$ 1649.00	\$ 1489.00	\$ 2059.00
SG250HX	\$ 2369.00	\$ 3299.00	\$ 2969.00	\$ 4119.00
SG2KTL-S	\$ 69.00	\$ 109.00	\$ 139.00	\$ 239.00
SG3KTL-S	\$ 79.00	\$ 129.00	\$ 149.00	\$ 259.00
SG3KTL-D	\$ 89.00	\$ 139.00	\$ 159.00	\$ 269.00
SG5KTL-D	\$ 99.00	\$ 149.00	\$ 179.00	\$ 309.00
SH5K	\$ 299.00	\$ 469.00	\$ 449.00	\$ 769.00

Prices are effective from 31 July 2019

**All prices are GST exclusive and these prices apply to electronic warranty certification via emails only.** To be eligible for the early-bird discount the extension must be applied within a year after the inverter is dispatched from Sungrow AU warehouse or Sungrow HQ, whichever comes later. Warranty extension could be purchased at the standard price before the 5-years warranty expires but supporting documents will be requested to prove the running inverter.

\*These Inverters are eligible to apply 5 Years Parts Warranty for free from 1st April 2019 (click [here](#)).

A 10% discount applies for purchase above \$5,000 AUD in a single purchase order for all Sungrow inverters ≤ 10 kW.