

SBR HV Battery Warranty Statement (Floods)

Disclaimer

The material in this document has been prepared by Sungrow Australia Group Pty. Ltd. ABN 76 168 258 679 and is intended as a guideline to assist solar installers for troubleshooting. It is not a statement or advice on any of the Electrical or Solar Industry standards or guidelines. Please observe all OH&S regulations when working on Sungrow equipment.

Due to current severe flooding across to NSW and QLD,

- Please do not operate any appliances in or near water or try to shut down battery system. **There are no safety concerns for battery under water.**
- Stay away from your switchboard, solar panels/inverter and cables.
- **Sungrow SBR HV Batteries have IP55 which will be damaged under water and it will void the manufactory warranty.** We advise customers seek further advise to their insurance companies.
- Please arrange a fully qualified electrician to check the system and safely isolate water-damaged components.

If it is emergency, please contact 000. For any Sungrow products relate question or enquire, please contact Sungrow Service Department on 1800 786 476 or email to service@sungrowpower.com.au, Monday- Friday 9am - 6pm (AEDT).