

## Why Inverters Get Noisy?

There also may be instances where the inverter may make a certain amount of **noise**. This can be due to the internal fan operating to keep the electrical cool and avoid any hotspots that may result in any damage. Hence, some noise level is normal.

If you believe the noise is unusual and louder than normal, please follow the steps in below:

- Download a sound level app (free) from the app store on your mobile phone.
- Stand 1m away from the inverter and measure the noise level from the inverter
- Take a screenshot or create a noise report for your reference.

While measuring the noise, please ensure there is no external noise as it may affect the noise readings.

Please send an email to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au) with the noise level report/screenshot along with a short video of the noise.

### Example of Noise Measuring App

Down below is an example of an app which can be used to measure the noise level



Figure 1 Noise App Example

Please note that the above application is an example and any app with dB readings (noise measurement value) can be used.

If you have any concerns, please contact Sungrow Service Department on 1800 786 476 or email to [service@sungrowpower.com.au](mailto:service@sungrowpower.com.au), Monday- Friday 9am - 5pm (AEDT).